Mediator's Name:

Mediator's Address:

			Mediator Eval	uation Form				
Ple us	ease take a momen ed by your mediate	nt to complete or to evaluate	this form and return it t his/her performance.	o your mediator. ٦	The inforn	nation yo	ou provide	e will be
Yo	u have participated	in approximate	ly how many mediations	·				
Yo	ur case	settled,	partially settled,	impassed.				
			I. Mediator P	erformance				
	ease rate your media (c.):	ator's performa	nce on a scale of 1 to 4: 1	=Poor, 2=Satisfacto	ory (Sat.), :	3=Good,	and 4=Ex	cellent
Ra	ting Category				Poor	Sat	Good	Exc
Created a rapport with the participants						2	3	4
Established and maintained control of the proceeding						2	3	4
E	plained the mediati	on process an	d the role of the mediator i	in words the				
participants could understand					1	2	3	4
Listened attentively and actively					1	2	3	4
Remained impartial throughout the proceeding					1	2	3	4
Helped the participants understand one another's respective positions					1	2	3	4
Helped the participants generate and analyze options for settlement					I	2	5	4
					1	2	3	4
Expressed own opinions regarding options for settlement only at the invitation of party(ies) and after having exhausted all other avenues for settlement				1	2	3	4	
			II. Case Manage	ement Initiative				
1.	Did your mediator	act promptly to	o schedule the proceeding	?	ye	es,	no,	don't know.
2.	Did your mediator and location conve		t to schedule the proceedinarticipants?	ng at a date, time,	ує	es,	no,	_don't know.
3.	•	• •	u to meet the conference or for mediated settlement/r			es,	no,	_don't know.
			III. Na	rrative				
1.	Do you have any s	suggestions to	help this mediator improve		ce?			
2.	Do you have any suggestions for improving the Mediated Settlement Conference/Family Financial Settlement/Clerk Mediation Programs?							
3.	Other Comments:							
Optional Information: Your Name: Case					name:			
			liation:					
Th	ank you for completi	ing this evalua	tion and returning it to you	r mediator. This eva	aluation wa	as prepar	ed by the	NC

Thank you for completing this evaluation and returning it to your mediator. This evaluation was prepared by the NC Dispute Resolution Commission, which certifies mediators and regulates mediator conduct. The Commission may be contacted at P.O. Box 2448, Raleigh, NC, 27602 or (919) 890-1415.